

3-Step Deployment and User-Adoption Success Strategy

Congratulations on selecting an audio communication solution for your business. Although a headset is a small portion of the cost, it is a **key** component to the audio success and improves the ROI of the selected audio solution.

75% of professionals believe quality and intuitive audio are the most important factors to enable adoption.

Successful headset deployments happen before, during and after the headset arrives so don't leave your deployment success to chance. This guide will give you a 3-step process to maximize the adoption and create a positive end user out-of-box experience.

Plan. Deploy. Support.

Step 1: Plan

Deployment readiness and device evaluation journey

1. Product Evaluation and Proof of Concept
2. Wireless Density Review
3. Projected Return of Investment
4. Configuration and Setting Recommendation
5. Global Distribution



Step 2: Deploy

Change Management Training and Installation

1. Installation training for implementation team or end user
2. Customized Configuration and Usage Guide
3. Internal Communication
4. Software Driven Set-Up and Asset Management
5. Go-Live Support

Step 3: Support

Post Deployment/ Business Case Support

1. Solution specific support for end users
2. Solution specific training for end user support teams
3. Escalation Communication Plan

